



GMS
Thermal Products Ltd
www.gmsthermal.co.uk

Quality Policy			
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Version	Effective Date	Approved Date	Approved By
5.0	14/01/15	14/01/15	GA/MW/SR
Originated by Jason Ward – Manufacturing Manager 07/08/12			

Quality Policy
ISO 9001:2008

GMS Thermal Products Ltd is committed to:

Sustain profitable growth, by providing services which consistently satisfy the needs and expectations of its customers.

This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing customers, potential customers, and independent auditing authorities.

Achievement of this policy involves all staff who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the Directors of the Company or Manufacturing Manager.

To achieve and maintain the required level of assurance the Manufacturing Manager retains responsibility for the Quality System.

Operate the business to the systems required by ISO 9001: 2008.

Enhancing the skills of management and staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively.

Promote the culture of continual quality improvements and the philosophy of getting things “right first time”.

Rigorously control all projects for timely completion to our customers.

Promoting the quality management systems and ensuring implementation is achieved by internal auditing, management review, corrective and preventive action.

Everyone is responsible for the quality within the company and for maintaining high standards.

_____ 14th January 2015
Garry Ashmore
Production Director

_____ 14th January 2015
Mike Ward
Commercial Director

_____ 14th January 2015
Steve Rawlins
Technical Director